

WHAT IS CLAIMED IS:

1. An office apparatus connected to a network comprising:

reception means for receiving agent information including a command train and data;

control means for controlling a processing mechanism of the office apparatus by executing a control program that controls said processing mechanism; and

execution means for executing said command train to request processing from said control means.

2. An office apparatus according to claim 1 wherein:

said execution means executes said command train to request from said control means processing that uses said data, and wherein:

said control means controls said processing mechanism to execute processing that uses said data.

3. An office apparatus according to claim 1 wherein said execution means executes said command train to determine whether the result of processing by said processing mechanism is an unrecoverable error.

4. An office apparatus according to claim 3 wherein said execution means executes said command

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train to determine whether the result of processing by said processing mechanism is an unrecoverable error, and wherein if the result of processing by said processing mechanism is an unrecoverable error, said execution means additionally writes the occurrence of the unrecoverable error to said data.

- 5. An office apparatus according to claim 1 wherein said execution means executes said command train to determine whether the result of processing by said processing mechanism is a recoverable error.
- 6. An office apparatus according to claim 5 wherein said execution means executes said command train to determine whether the result of processing by said processing mechanism is a recoverable error, and wherein if the result of processing by said processing mechanism is a recoverable error, said execution means additionally writes to said data the need to clear the error.
- 7. An office apparatus according to claim 1 wherein said execution means executes said command train to determine whether the result of processing by said processing mechanism is a recoverable error.
 - 3. An office apparatus according to claim 7

wherein said execution means executes said command train to determine whether the result of processing by said processing mechanism is a recoverable error, and wherein if the result of processing by said processing mechanism is a recoverable error, said execution means requests said control means to control said processing mechanism so as to wait for an error recovery.

- An office apparatus according to claim 1 wherein said execution means executes said command train to determine whether the result of processing by said processing mechanism is normal termination.
 - An office apparatus according to claim 9 10. wherein said execution means executes said command train to determine whether the result of processing by said processing mechanism is normal termination, and wherein if the result of processing by said processing mechanism is not normal termination, said execution means determines an alternative office apparatus.
 - An office apparatus according to claim 10 11. wherein:

said data includes a list of alternative office apparatuses and wherein:

said execution means executes said command train to select an alternative office apparatus from said

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12. An office apparatus according to claim 1 further comprising:

sending means for executing a communication program that communicates with an external apparatus to send said agent information to the external apparatus, wherein:

said execution means executes said command train to request said sending means to send said agent information.

- wherein said execution means executes said command train to determine whether the result of processing by said processing mechanism is an unrecoverable error, and wherein if the result of processing by said processing mechanism is an unrecoverable error, said execution means additionally writes the occurrence of the unrecoverable error to said data and requests said sending means to send said agent information including the resulting data.
- 14. An office apparatus according to claim 12

 wherein said execution means executes said command train to determine whether the result of processing by said processing mechanism is a recoverable error, and

wherein if the result of processing by said processing mechanism is a recoverable error, said execution means additionally writes to said data the need to clear the error and requests said sending means to send said agent information including the resulting data.

- wherein said execution means executes said command train to determine whether the result of processing by said processing mechanism is normal termination, and wherein if the result of processing by said processing mechanism is not normal termination, said execution means determines an alternative office apparatus and requests said sending means to send said agent information to the alternative office apparatus.
- 16. An office apparatus according to claim 12 wherein said execution means executes said command train to additionally write the result of processing by said processing mechanism to said data and to request said sending means to send said agent information including the resulting data.
- 17. An office apparatus according to claim 1

 25 wherein the office apparatus has a plurality of said processing mechanisms.

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- 18. An office apparatus according to claim 1 wherein said processing mechanism is a print mechanism.
- 19. An office apparatus according to claim 1
 5 wherein said processing mechanism is an image filing mechanism.
 - 20. An office apparatus according to claim 1 wherein said processing mechanism is a scanner mechanism.
 - 21. A control method for controlling an office apparatus connected to a network comprising:
 - a reception step for receiving agent information including a command train and data;
 - a control step for controlling a processing
 mechanism of a relevant office apparatus by executing a
 control program that controls said processing
 mechanism; and
- 20 an execution step for executing said command train to request processing from said control step.
 - 22. A control method according to claim 21 wherein:
- said execution step executes said command train to request from said control step processing that uses said data, and wherein:

said control step controls said processing mechanism to execute processing that uses said data.

- 23. A control method according to claim 21 wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is an unrecoverable error.
- wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is an unrecoverable error, and wherein if the result of processing by said processing mechanism is an unrecoverable error, said execution step additionally writes the occurrence of the unrecoverable error to said data.
 - 25. A control method according to claim 21 wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is a recoverable error.
 - 26. A control method according to claim 25
 wherein said execution step executes said command train
 to determine whether the result of processing by said
 processing mechanism is a recoverable error, and
 wherein if the result of processing by said processing

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mechanism is a recoverable error, said execution step additionally writes to said data the need to clear the error.

27. A control method according to claim 21 wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is a recoverable error.

wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is a recoverable error, and wherein if the result of processing by said processing mechanism is a recoverable error, said execution step requests said control step to control said processing mechanism so as to wait for an error recovery.

- 29. A control method according to claim 21 wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is normal termination.
- 30. A control method according to claim 29
 wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is normal termination, and wherein

if the result of processing by said processing mechanism is not normal termination, said execution step determines an alternative office apparatus.

31. A control method according to claim 30 wherein:

said data includes a list of alternative office apparatuses and wherein:

said execution step executes said command train to select an alternative office apparatus from said list.

32. A control method according to claim 21 further comprising:

a sending step for executing a communication program that communicates with an external apparatus to send said agent information to the external apparatus, wherein:

said execution step executes said command train to request said sending step to send said agent information.

33. A control method according to claim 32 wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is an unrecoverable error, and wherein if the result of processing by said processing mechanism is an unrecoverable error, said execution

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step additionally writes the occurrence of the unrecoverable error to said data and requests said sending step to send said agent information including the resulting data.

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wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is a recoverable error, and wherein if the result of processing by said processing mechanism is a recoverable error, said execution step additionally writes to said data the need to clear the error and requests said sending step to send said agent information including the resulting data.

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wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is normal termination, and wherein if the result of processing by said processing mechanism is not normal termination, said execution step determines an alternative office apparatus and requests said sending step to send said agent information to the alternative office apparatus.

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36. A control method according to claim 32 wherein said execution step executes said command train

to additionally write the ϕ ccurrence of the unrecoverable error to said data and to request said sending step to send said agent information including the resulting data.

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A control method according to claim 21 wherein the office apparatus has a plurality of said processing mechanisms.

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A control method according to claim 21 wherein said processing mechanism is a print mechanism.

39. A control method according to claim 21 wherein said processing mechanism is an image filing mechanism.

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A control method according to claim 21 wherein said processing mechanism is a scanner mechanism.

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A computer-readable memory medium which stores a program for controlling an office apparatus connected to a network, said memory medium comprising program codes that allow the office apparatus to

25 execute:

> a reception step for receiving agent information including a command train and data;

a control step for controlling a processing mechanism of the office apparatus by executing a control program that controls said processing mechanism; and

an execution step for executing said command train to request processing from said control step.

42. A memory medium according to claim 41 wherein:

said execution step executes said command train to request from said control step processing that uses said data, and wherein:

said control step controls said processing mechanism to execute processing that uses said data.

43. A memory medium according to claim 41 wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is an unrecoverable error.

44. A memory medium according to claim 43 wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is an unrecoverable error, and wherein if the result of processing by said processing mechanism is an unrecoverable error, said execution step additionally writes the occurrence of the

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unrecoverable error to said data.

- 45. A memory medium according to claim 41 wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is a recoverable error.
- 46. A memory medium according to claim 45 wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is a recoverable error, and wherein if the result of processing by said processing mechanism is a recoverable error, said execution step additionally writes to said data the need to clear the error.
- 47. A memory medium according to claim 41 wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is a recoverable error.
- 48. A memory medium according to claim 47 wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is a recoverable error, and wherein if the result of processing by said processing mechanism is a recoverable error, said execution step

requests said control step to control said processing mechanism so as to wait f or an error recovery.

- A memory medium according to claim 41 wherein 49. said execution step executes said command train to determine whether the result of processing by said processing mechanism is normal termination.
- A memory medium according to claim 49 wherein said execution step executes said command train to 10 determine whether the result of processing by said processing mechanism is normal termination, and wherein if the result of processing by said processing mechanism is not normal termination, said execution step determines an alternative office apparatus.
 - A memory medium/according to claim 50 51. wherein:

said data includes a list of alternative office apparatuses and /wherein:

said execution step executes said command train to select an alternative office apparatus from said list.

A memory medium according to claim 41 further 52. 25 comprising:

a sending step for executing a communication program that communicates with an external apparatus to

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send said agent information to the external apparatus, wherein:

said execution step executes said command train to request said sending step to send said agent information.

- 53. A memory medium according to claim 52 wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is an unrecoverable error, and wherein if the result of processing by said processing mechanism is an unrecoverable error, said execution step additionally writes the occurrence of the unrecoverable error to said data and requests said sending step to send said agent information including the resulting data.
- 54. A memory medium according to claim 52 wherein said execution step executes said command train to

 20 determine whether the result of processing by said processing mechanism is a recoverable error, and wherein if the result of processing by said processing mechanism is a recoverable error, said execution step additionally writes to said data the need to clear the error and requests said sending step to send said agent information including the resulting data.

55. A memory medium according to claim 52 wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is normal termination, and wherein if the result of processing by said processing mechanism is not normal termination, said execution step determines an alternative office apparatus and requests said sending step to send said agent information to the alternative office apparatus.

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- 56. A memory medium according to claim 52 wherein said execution step executes said command train to additionally write the occurrence of the result of processing by said processing mechanism to said data and to request said sending step to send said agent information including the resulting data.
- 57. A memory medium according to claim 41 wherein the office apparatus has a plurality of said processing mechanisms.
 - 58. A memory medium according to claim 41 wherein said processing mechanism is a print mechanism.
- 25 59. A memory medium according to claim 41 wherein said processing mechanism is an image filing mechanism.

- 60. A memory medium according to claim 41 wherein said processing mechanism is a scanner mechanism.
- 61. A network system comprising a data processing
 5 apparatus and an office apparatus both connected to a
 network,

said data processing apparatus having:

transfer means for transferring to said office apparatus agent information including a command train and data,

said office apparatus having:

reception means for receiving said agent information; \wedge

control means for controlling a processing mechanism of the office apparatus by executing a control program that controls said processing mechanism; and

execution means for executing said command train to request processing from said control means.

62. A network system according to claim 61 wherein:

said execution means executes said command train to request from said control means processing that uses said data, and wherein:

said control means controls said processing mechanism to execute processing that uses said data.

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63. A network system according to claim 61 wherein said execution means executes said command train to determine whether the result of processing by said processing mechanism is an unrecoverable error.

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wherein said execution means executes said command train to determine whether the result of processing by said processing mechanism is an unrecoverable error, and wherein if the result of processing by said processing mechanism is an unrecoverable error, said execution means additionally writes the occurrence of the unrecoverable error to said data.

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65. A network system according to claim 61 wherein said execution means executes said command train to determine whether the result of processing by said processing mechanism is a recoverable error.

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wherein said execution means executes said command train to determine whether the result of processing by said processing mechanism is a recoverable error, and wherein if the result of processing by said processing mechanism is a recoverable error, said execution means additionally writes to said data the need to clear the error.

67. A network system according to claim 61 wherein said execution means executes said command train to determine whether the result of processing by said processing mechanism is a recoverable error.

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wherein said execution means executes said command train to determine whether the result of processing by said processing mechanism is a recoverable error, and wherein if the result of processing by said processing mechanism is a recoverable error, said execution means requests said control means to control said processing mechanism so as to wait for an error recovery.

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69. A network system according to claim 61 wherein said execution means executes said command train to determine whether the result of processing by said processing mechanism is normal termination.

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70. A network system according to claim 69 wherein said execution means executes said command train to determine whether the result of processing by said processing mechanism is normal termination, and wherein if the result of processing by said processing mechanism is not normal termination, said execution means determines an alternative office apparatus.

71. A network system according to claim 70 wherein:

said data includes a list of alternative office apparatuses and wherein:

said execution means executes said command train to select an alternative office apparatus from said list.

72. A network system according to claim 61 in which:

said office apparatus has:

sending means for executing a communication program that communicates with an external apparatus to send said agent information to the external apparatus, wherein:

said execution means executes said command train to request said sending means to send said agent information.

wherein said execution means executes said command train to determine whether the result of processing by said processing mechanism is an unrecoverable error, and wherein if the result of processing by said processing mechanism is an unrecoverable error, said execution means additionally writes the occurrence of the unrecoverable error to said data and requests said

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sending means to send to said data processing apparatus said agent information including the resulting data.

wherein said execution means executes said command train to determine whether the result of processing by said processing mechanism is a recoverable error, and wherein if the result of processing by said processing mechanism is a recoverable error, said execution means additionally writes to said data the need to clear the error and requests said sending means to send to said data processing apparatus said agent information including the resulting data.

wherein said execution means executes said command train to determine whether the result of processing by said processing mechanism is normal termination, and wherein if the result of processing by said processing mechanism is not normal termination, said execution means determines an alternative office apparatus and requests said sending means to send said agent information to the alternative office apparatus.

76. A network system according to claim 72 wherein said execution means executes said command train to additionally write the occurrence of the

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unrecoverable error to said data and to request said sending means to send to said data processing apparatus said agent information including the resulting data.

5 77. A network system according to claim 61 wherein the office apparatus has a plurality of said processing mechanisms.

78. A network system according to claim 61 wherein said processing mechanism is a print mechanism.

79. A network system according to claim 61 wherein said processing mechanism is an image filing mechanism.

80. A network system according to claim 61 wherein said processing mechanism is a scanner

mechanism.

81. A control method for controlling a network system comprising a data processing apparatus and an office apparatus both connected to a network:

a control method in said data processing apparatus having:

a transfer step for transferring to said office apparatus agent information including a command train and data,

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a control method in said office apparatus having:
a reception step for receiving said agent
information;

a control step for controlling a processing
mechanism of a relevant office apparatus by executing a
control program that controls said processing
mechanism; and

an execution step for executing said command train to request processing from said control step.

82. A control method according to claim 81 wherein:

said execution step executes said command train to request from said control step processing that uses said data, and wherein:

said control step controls said processing mechanism to execute processing that uses said data.

- 83. A control method according to claim 81
 wherein said execution step executes said command train
 to determine whether the result of processing by said
 processing mechanism is an unrecoverable error.
- 84. A control method according to claim 83

 25 wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is an unrecoverable error, and

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wherein if the result of processing by said processing mechanism is an unrecoverable error, said execution step additionally writes the occurrence of the unrecoverable error to said data.

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85. A control method according to claim 81 wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is a recoverable error.

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86. A control method according to claim 85 wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is a recoverable error, and wherein if the result of processing by said processing mechanism is a recoverable error, said execution step additionally writes to said data the need to clear the error.

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87. A control method according to claim 81 wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is a recoverable error.

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88. A control method according to claim 87
wherein said execution step executes said command train
to determine whether the result of processing by said

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processing mechanism is a recoverable error, and wherein if the result of processing by said processing mechanism is a recoverable error, said execution step requests said control step to control said processing mechanism so as to wait for an error recovery.

- 89. A control method according to claim 81 wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is normal termination.
- 90. A control method according to claim 89 wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is normal termination, and wherein if the result of processing by said processing mechanism is not normal termination, said execution step determines an alternative office apparatus.
- 91. A control method according to claim 90 wherein:

said data includes a list of alternative office apparatuses and wherein:

said execution step executes said command train to select an alternative office apparatus from said list.

92. A control method according to claim 81 in

which:

the control method in said office apparatus has:

a sending step for executing a communication

program that communicates with an external apparatus to

send said agent information to the external apparatus,

wherein:

said execution step executes said command train to request said sending step to send said agent information.

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- wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is an unrecoverable error, and wherein if the result of processing by said processing mechanism is an unrecoverable error, said execution step additionally writes the occurrence of the unrecoverable error to said data and requests said sending step to send to said data processing apparatus said agent information including the resulting data.
- 94. A control method according to claim 92 wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is a recoverable error, and wherein if the result of processing by said processing mechanism is a recoverable error, said execution step

additionally writes to said data the need to clear the error and requests said sending step to send to said data processing apparatus said agent information including the resulting data.

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wherein said execution step executes said command train to determine whether the result of processing by said processing mechanism is normal termination, and wherein if the result of processing by said processing mechanism is not normal termination, said execution step determines an alternative office apparatus and requests said sending step to send said agent information to the alternative office apparatus.

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- 96. A control method according to claim 92 wherein said execution step executes said command train to additionally write the occurrence of the unrecoverable error to said data and to request said sending step to send to said data processing apparatus said agent information including the resulting data.
- 97. A control method according to claim 81 wherein the office apparatus has a plurality of said processing mechanisms.
 - 98. A control method according to claim 81

wherein said processing mechanism is a print mechanism.

99. A control method according to claim 81 wherein said processing mechanism is an image filing mechanism.

100. A control method according to claim 81 wherein said processing mechanism is a scanner mechanism.

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